



Axel Baas

IT Consultant

Profile

I have extensive experience in the IT sector, having held various roles, including Support and System Engineer, Coördinator, and Teammanager. Leadership roles do not intimidate me, and I thrive under pressure. My perseverance and team spirit make me an inspiring force that motivates others to deliver their best work. In addition to my professional commitment, I am passionate about technology and actively stay abreast of the latest developments in the IT field to continuously enhance my knowledge and skills."

Work Experience

○ Jan 2023- Present
Previder

Teammanager Managed Services

In the role of Teammanager Managed Services, I had HR-responsibility for 15 colleagues and led the entire managed services team. Additionally, I took on a portion of customer management responsibilities as a Service Manager.

○ 06/2021 - 01/2023
Previder

Coördinator Managed Services

As the Coordinator of Managed Services, I was responsible for all operational matters, ensuring the proper processing of tickets, managing schedules, and directing technical colleagues.

○ 08/2020 - 06/2021
Pimarox Managed Services

Coördinator Servicecenter

As a Coordinator ServiceCenter, I held the responsibility of supervising the operations of the Pimarox Managed Services servicecenter. My primary role was to guarantee the smooth and efficient functioning of the supportdesk, ensuring that customers received high-quality service. This included tasks such as analyzing tickets and conducting trend analyses to identify areas for improvement.

○ 02/2016 - 08/2020
Pimarox Managed Services

IT Consultant

As an IT Consultant for Pimarox Managed Services, I have had the privilege of serving multiple clients in the IT domain, ranging from technical implementations to providing comprehensive advice in the broadest sense. This includes expertise in networks and extends to the Microsoft Cloud. A selection of clients for whom I have provided these services includes: Merus N.V / Avandis C.V / Gadeta / Lava Therapeutics

Contact

axel@axelbaas.nl

+31 6 155 39905

Hoef en Haag (UT)

Education

● ROC Midden-Nederland Utrecht
MBO; ICT-Beheerder Niv.4
Completed in 2009

● ROC Midden-Nederland Utrecht
MBO; Medewerker Beheerder Niv.3
Completed in 2008

TMA

Adaptability | ★★★★★

Coaching | ★★★★★

Customer oriented | ★★★★★★

Stress-resistant | ★★★★★★

Creativity | ★★★★★★

Vision | ★★★★★★

Certifications

Jul 2022 | ODIN Group
**Leadership Development Program
Fundamentals**

Jan 2022 | XL10 Training|Opleiding
**Communicatie: It starts with a
personal touch**

Nov 2021 | Exellior
Open Training Management